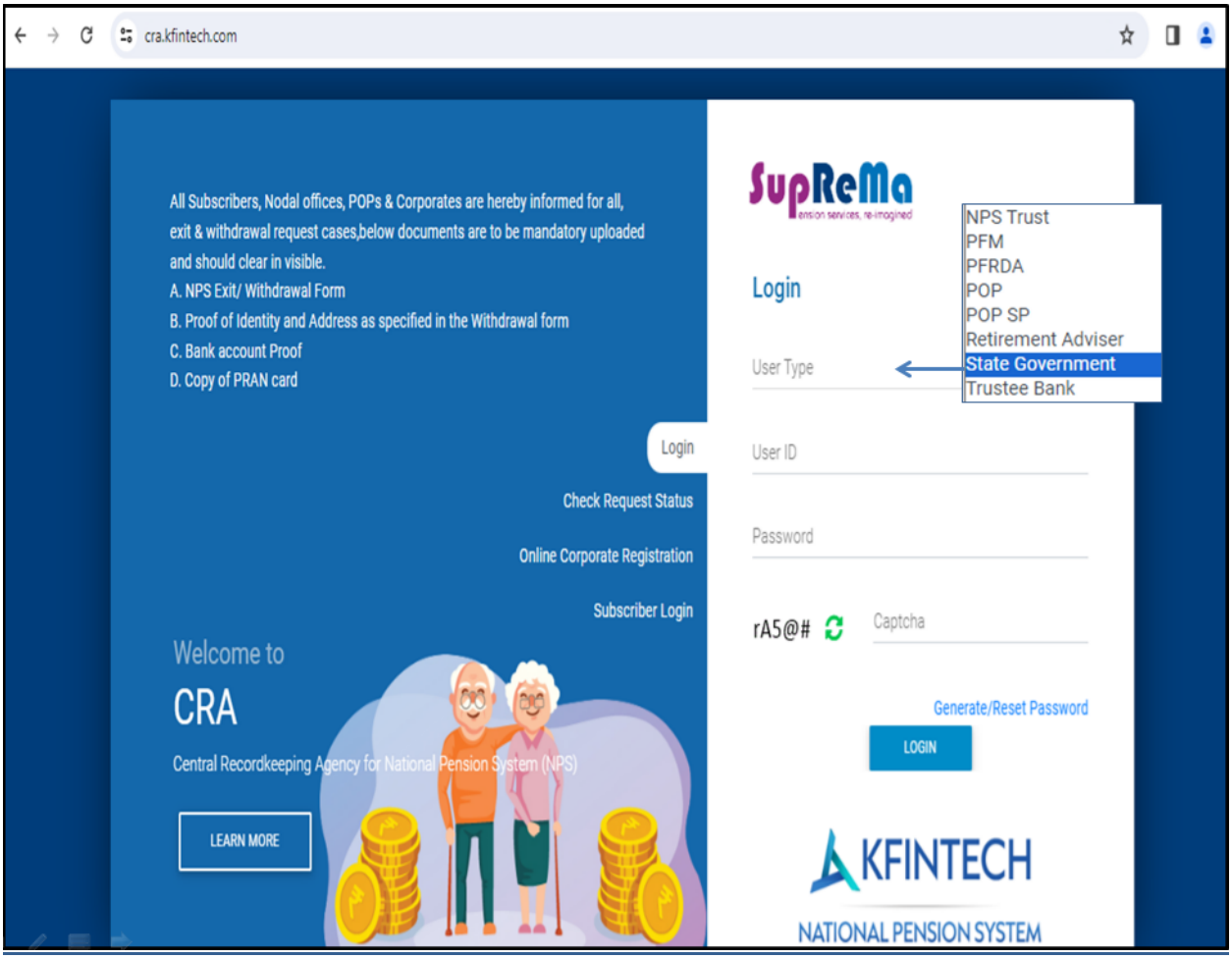
KFin Technologies Limited – Central Recordkeeping Agency

Standard Operating Procedure

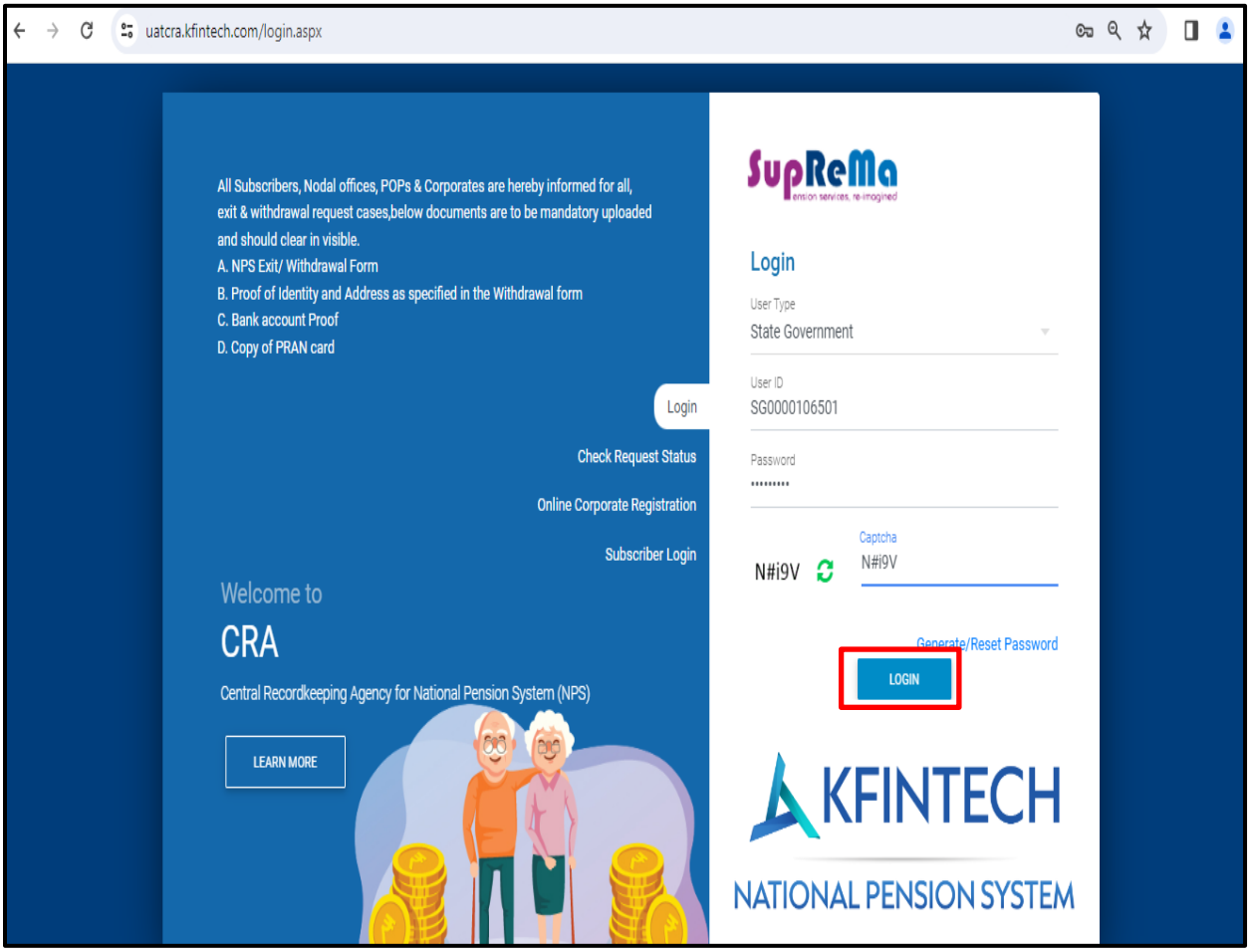
CRA Application- login

Aadhar Based Authentication.

Step 1: Visit URL https://cra.kfintech.com/ and select user Type State Goverment

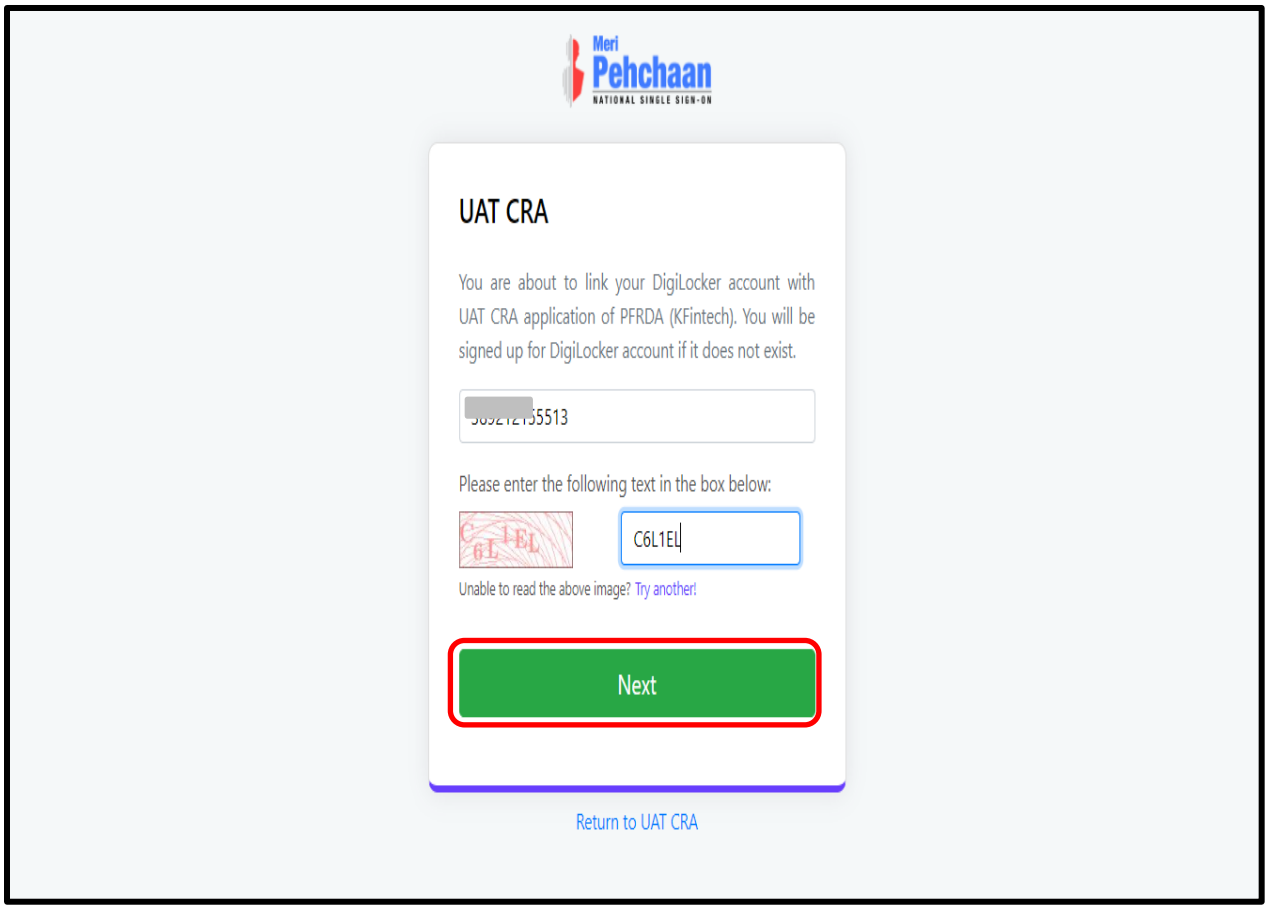


Step 2: Input Login details

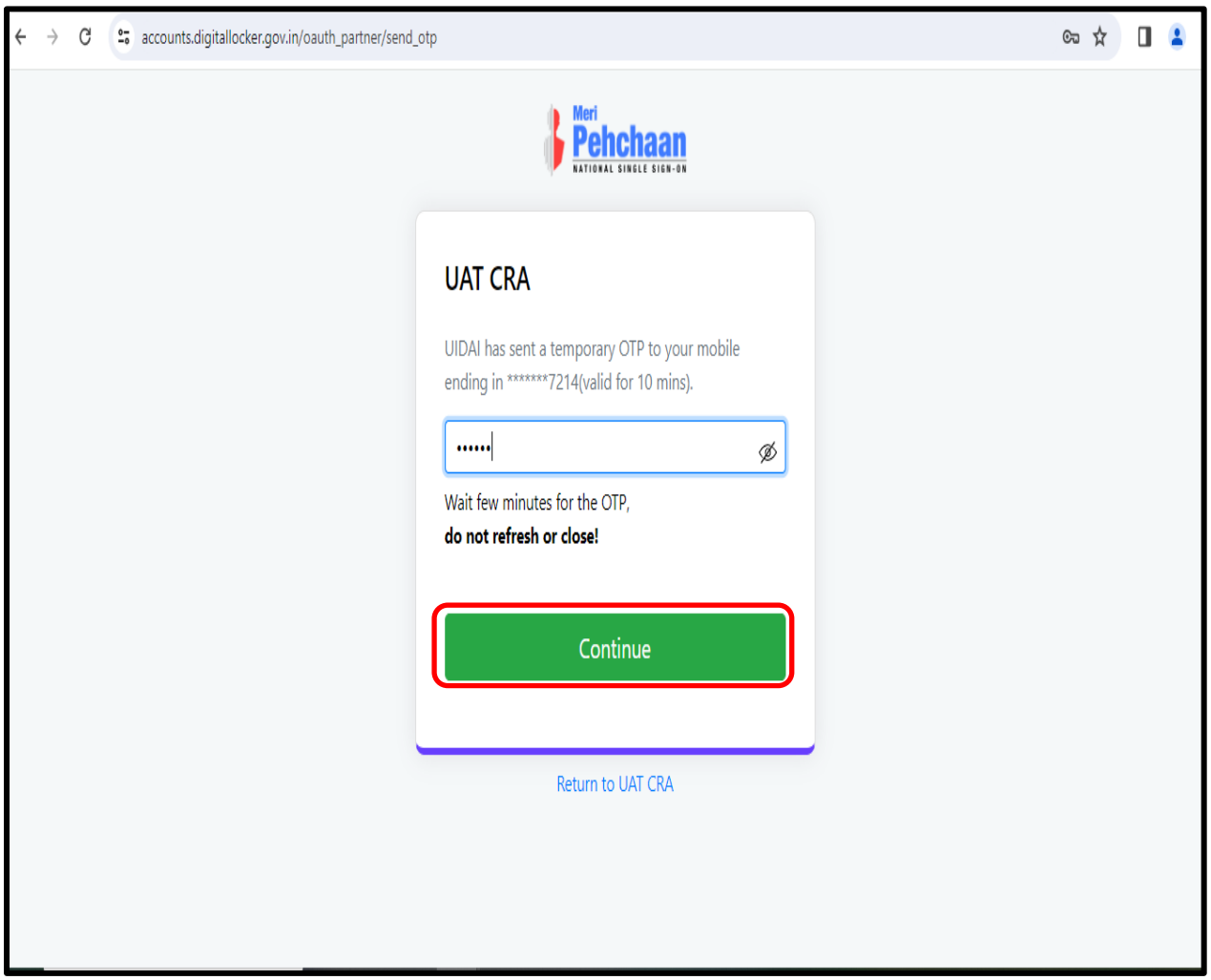


1. Enter your Kfintech Provided User ID.
2. Enter your login password.
3. Enter Captcha Code.
4. Click on the button labelled **"Login"**

Step 3: After successful login, in next screen Nodal officer has to Enter its 12 digit Aadhar which is mapped to the said User ID and Click on the button labelled **"Next"**

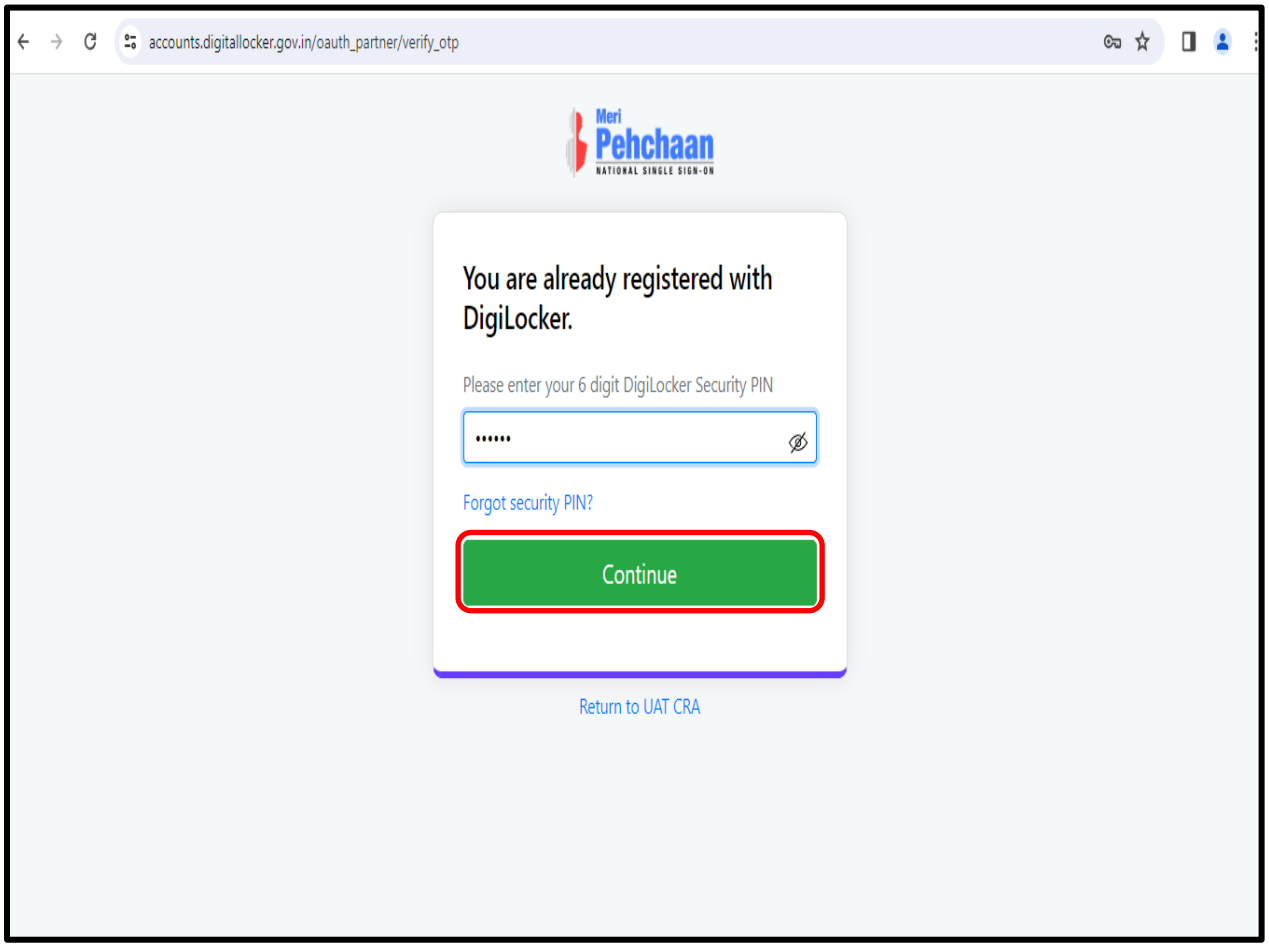


Step 4: OTP Details : Nodal officer to input the OTP received in the mobile number **which is mapped to Aadhar** and click on the button labelled **"Continue"**

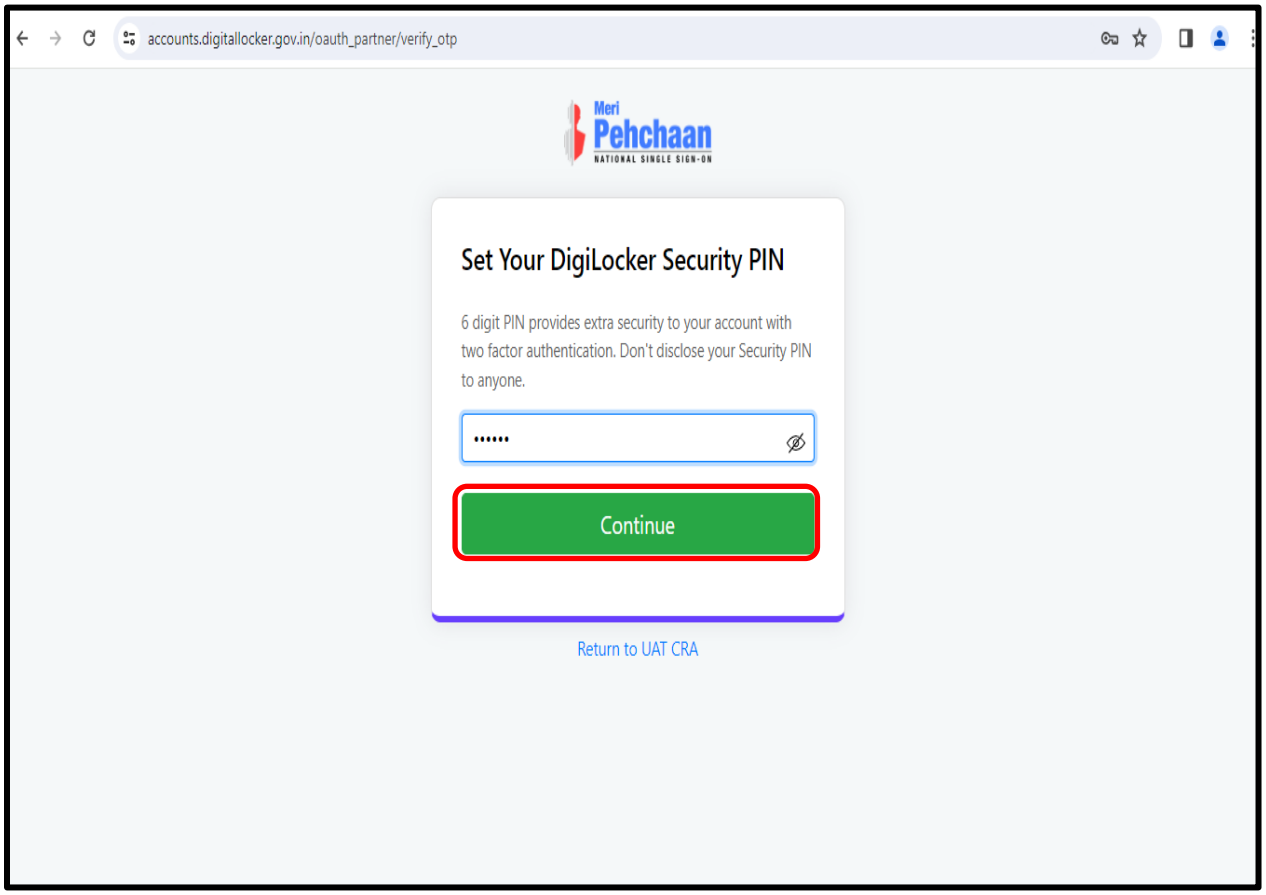


Note : In case of input of incorrect OTP, user will have to re-login to CRA Application again

Step 5: If user is already registered on Digi-locker, User to input 6-digit Digi Locker pin and click on the button labelled **"Continue"**

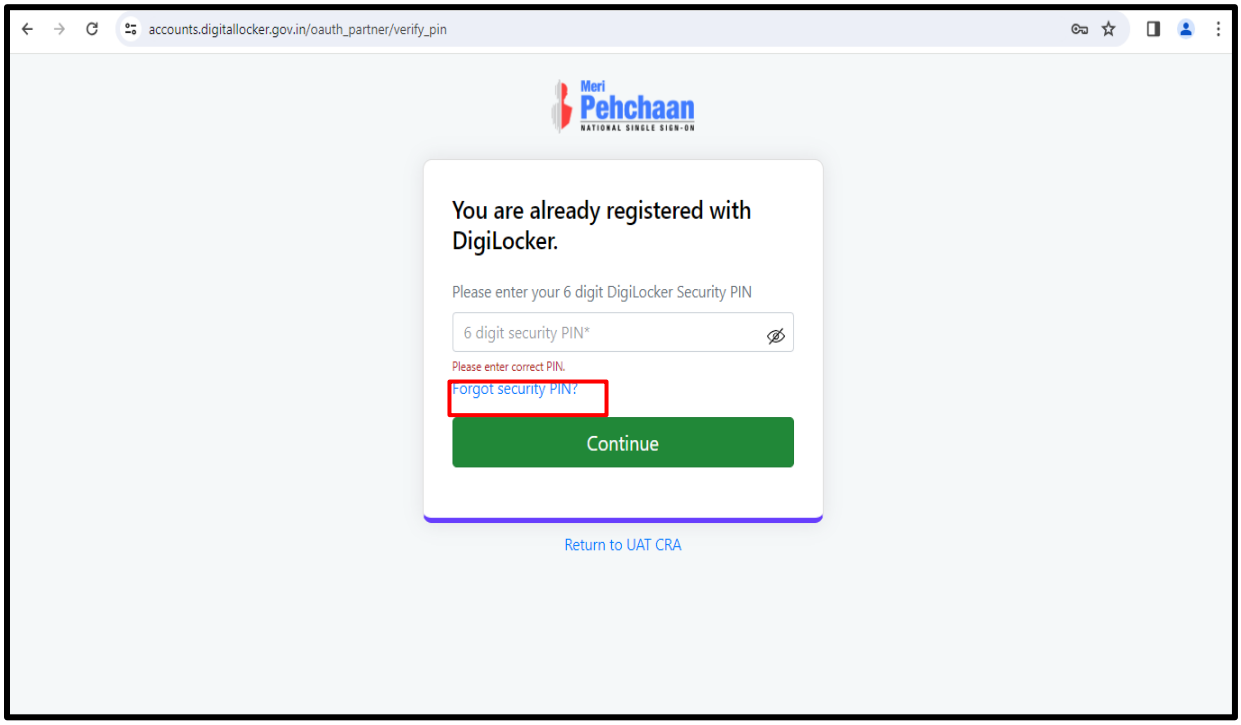


Step 6: If user is not registered on Digi-locker, user needs to set the 6 digit Digi-locker pin and click on the button labelled **"Continue"**

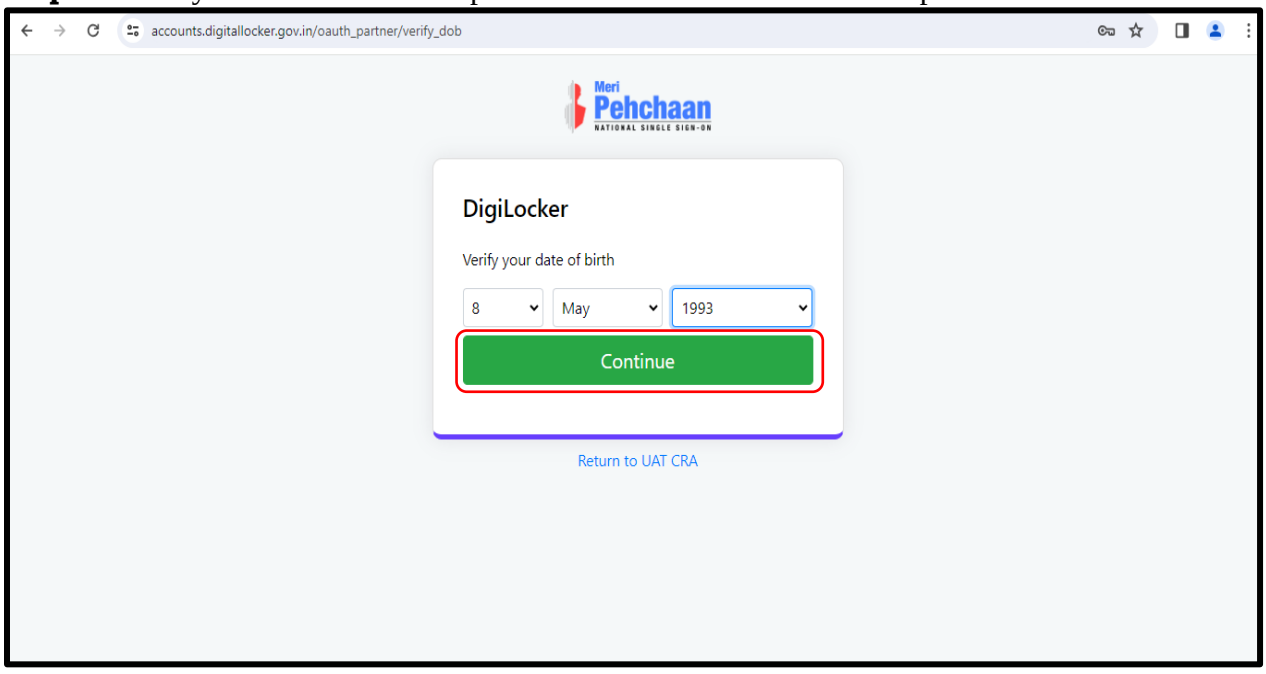


Note: Remember your Digi-Locker PIN because the same will be required every time Nodal officer log's in the CRA application.

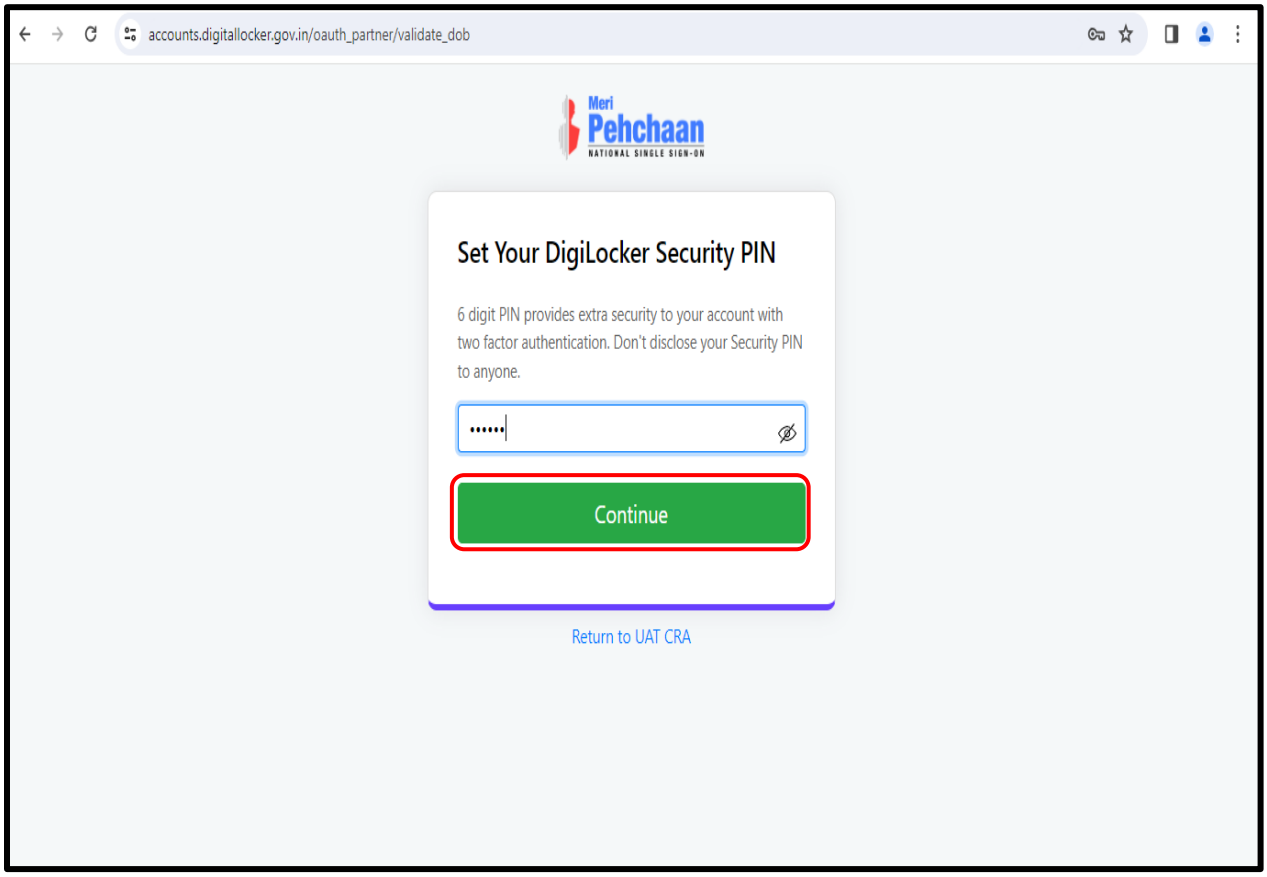
Step 7: If user is already registered on Digi-locker, and user does not remember the PIN, User can click on option "**Forgot Security PIN"** highlighted to reset the security PIN.



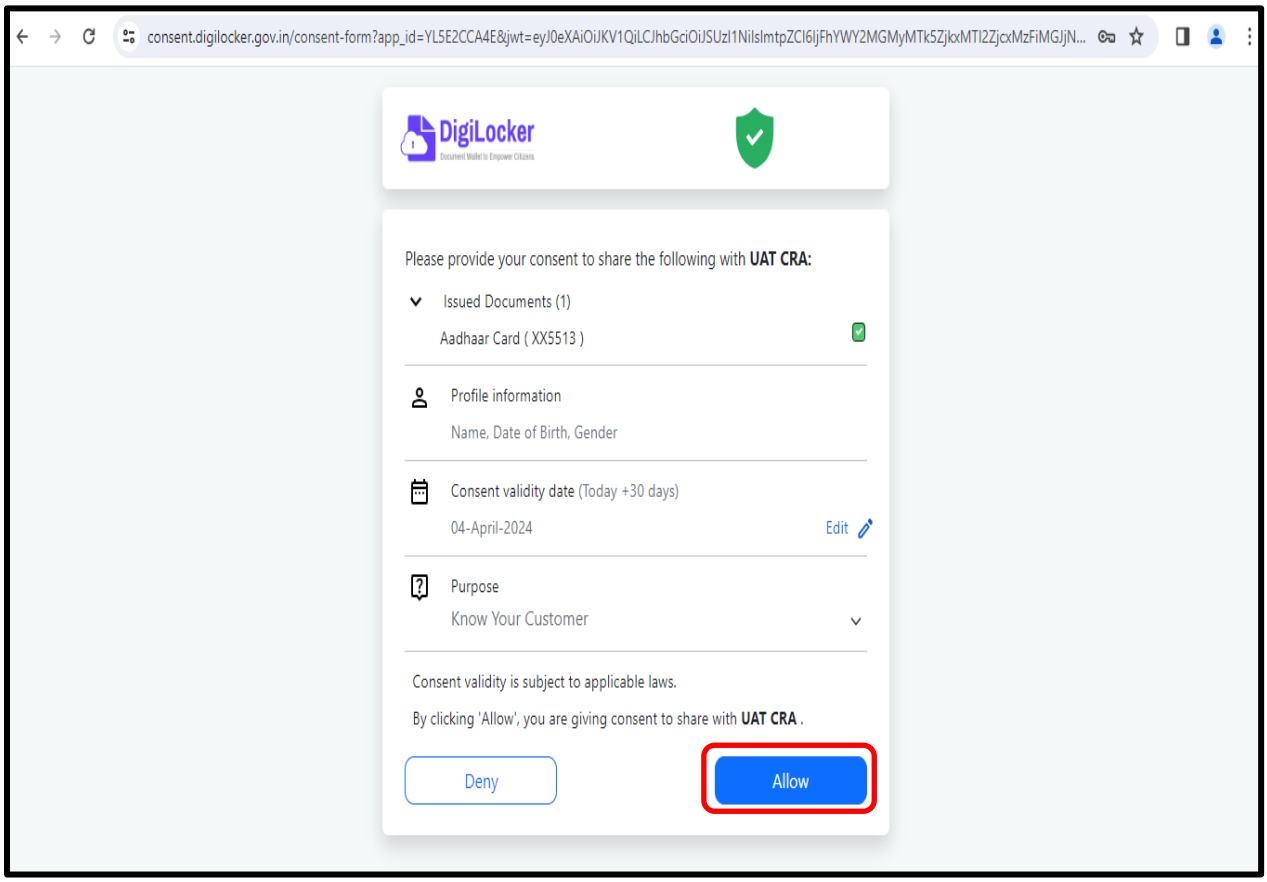
Step 8: Enter your Date of Birth as per Aadhar and click on continue option.



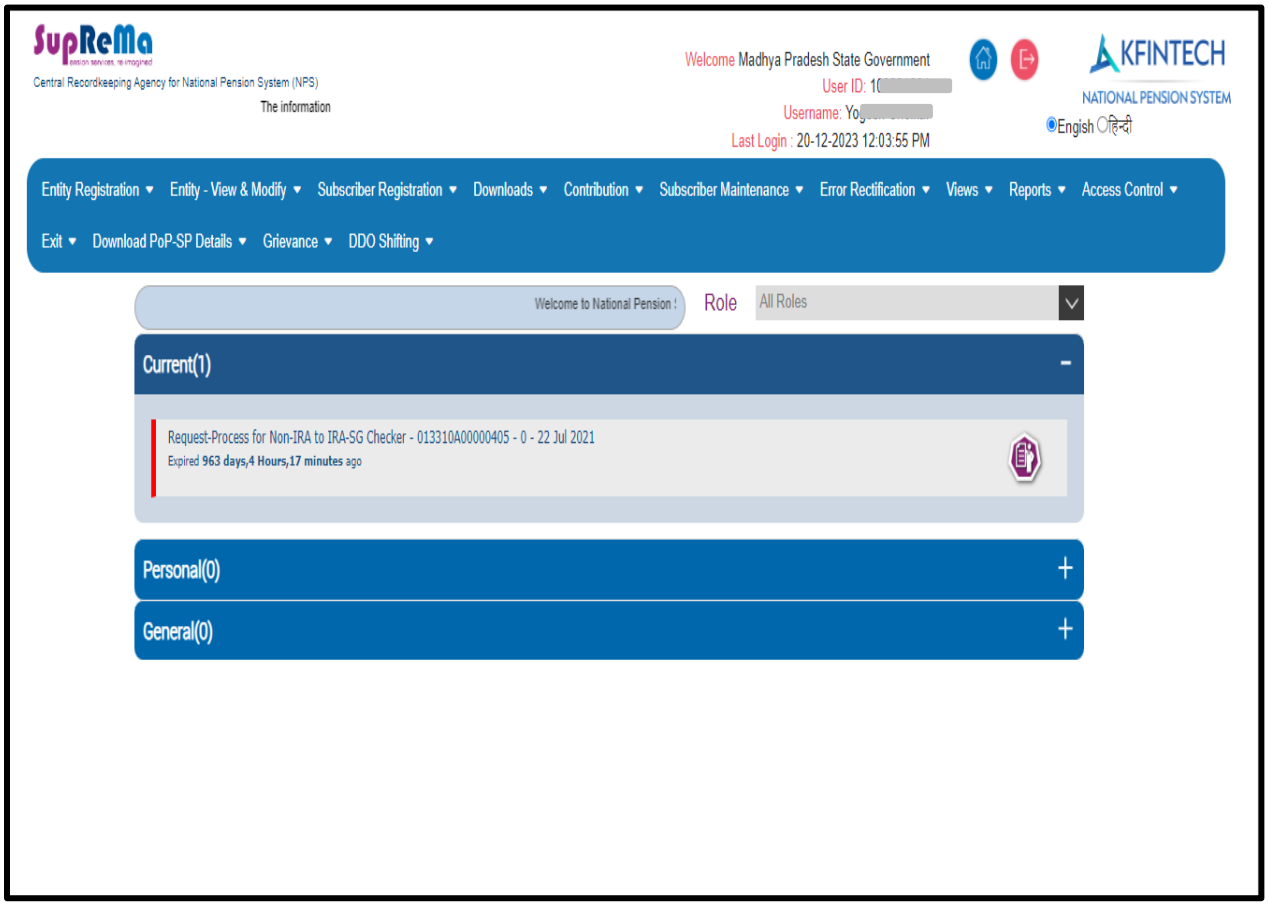
Step 9: Set your new Digi-locker security PIN.



Step 10: Provide Digi-locker consent and click on the button labelled **"Allow"**

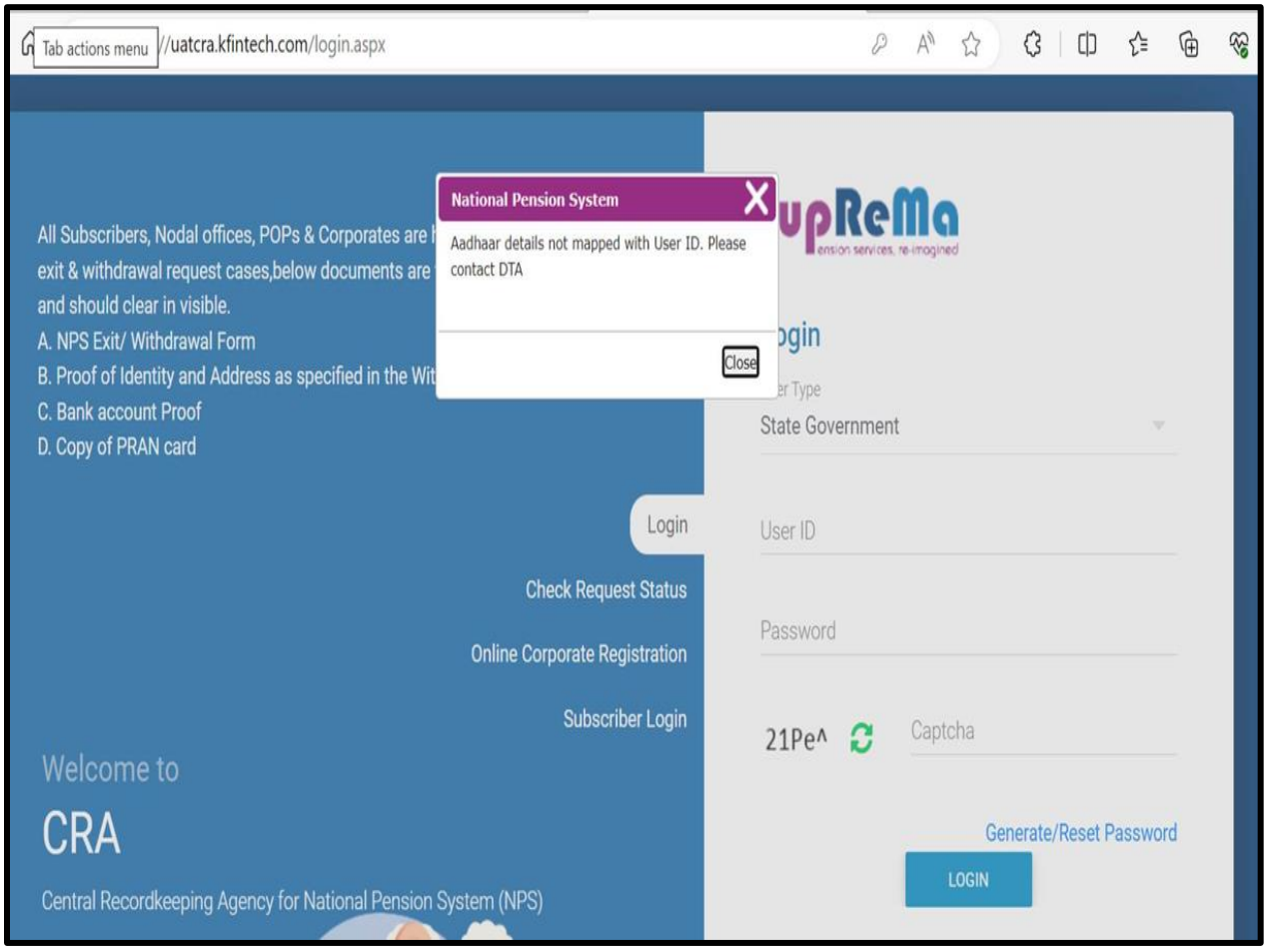
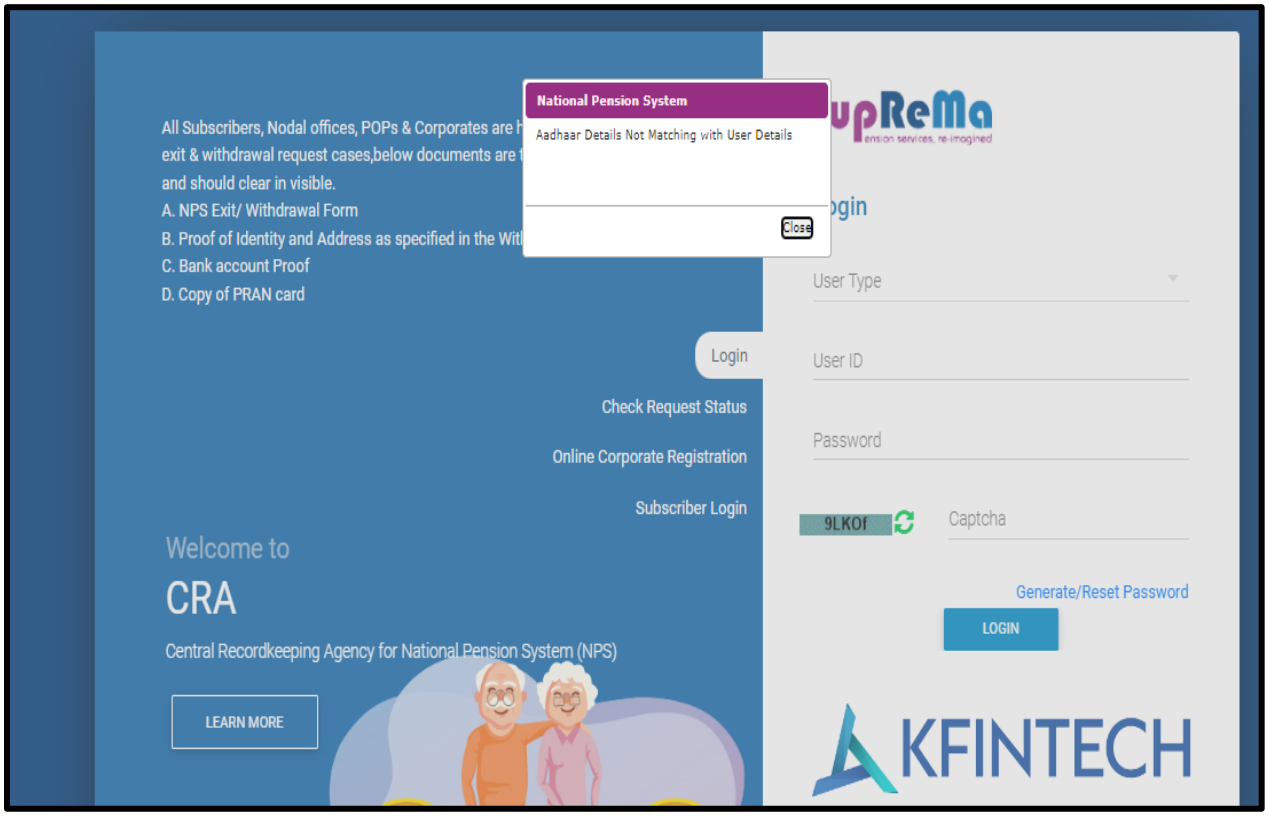


Step 11: After Successful Digi-locker validation, CRA application Home screen will appear.



Step 12: Post successful login , Nodal officer can perform the transactions.

If Users Aadhar details are not mapped with respective User ID and Nodal officer login in CRA application after password authentication, below mentioned error message will be shown.



If a user logs in with different Aadhaar details other than which is already mapped to their login credentials, or there's a change in the name in Aadhar, the following error pop-up will be displayed.